

SENATE FLOOR AMENDMENT

Second Reading

BY SENATOR Mullica

1 Amend printed bill, page 2, line 12, strike "NETWORK OR SITE" and
2 substitute "NETWORK, SITE, OR CONSUMER PORTAL".

3 Page 3, strike lines 11 through 13 and substitute "NOTICE TO OR FROM A
4 PARTY OR OTHER DOCUMENT REQUIRED BY LAW IN AN INSURANCE
5 TRANSACTION THAT IS RELATED TO A PROVISION IN A HEALTH INSURANCE
6 CONTRACT OR THAT IS TO SERVE AS EVIDENCE OF HEALTH INSURANCE
7 COVERAGE MAY BE DELIVERED BY A CARRIER OR TO A CARRIER, STORED,
8 AND PRESENTED BY".

9 Page 3, after line 22 insert:

10 "(c) A CARRIER SHALL ESTABLISH A CONSUMER PORTAL OR OTHER
11 ACCESSIBLE MEANS FOR POLICYHOLDERS TO SUBMIT REQUESTS, NOTICES,
12 OR RESPONSES TO THE CARRIER BY ELECTRONIC MEANS, INCLUDING THE
13 ABILITY TO CONFIRM THAT THE COMMUNICATION BY ELECTRONIC MEANS
14 HAS BEEN RECEIVED BY THE CARRIER.

15 (d) A CARRIER SHALL NOT REQUIRE POLICYHOLDERS TO SUBMIT
16 REQUESTS, NOTICES, OR RESPONSES BY FACSIMILE OR NON-ELECTRONIC
17 MEANS, UNLESS THE CONSUMER CHOOSES SUBMISSION BY FACSIMILE OR
18 NONELECTRONIC MEANS."

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